

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA  
DOCKET NO. 2012-399-T - ORDER NO. 2021-56  
FEBRUARY 4, 2021

IN RE:	Application of Go Smooth	)	ORDER APPROVING USE OF AN
	Move, LLC d/b/a Smooth Move	)	ELECTRONIC BILL OF LADING
	for a Class E (Household Goods)	)	
	Certificate of Public	)	
	Convenience and Necessity for	)	
	Operation of Motor Vehicle	)	
	Carrier	)	

This matter comes before the Public Service Commission of South Carolina (“Commission”) upon the Application of Go Smooth Move, LLC d/b/a Smooth Move (“Smooth Move” or “Company”) for approval of the Company’s utilization of an electronic bill of lading system.

Smooth Move filed an Application on January 11, 2021, which requests that the Commission approve the use of software, created by the Elromco MoveBoard moving software platform, generating and utilizing an electronic bill of lading. In this software, each customer has an individual account to store and securely access their moving information. Smooth Move asserts that the moving software will help facilitate tracking, access, and provide a clear audit trail for every bill of lading.

The software requires a customer to physically sign on a tablet for moving services offered pursuant to the Company’s approved tariff. Once the move is complete, the customer immediately receives an emailed copy of the Bill of Lading in printable PDF format.


Smooth Move asserts that the electronic bill of lading will comply with S.C. Code Ann. Regs. 103-159 and its own internal requirements. The electronic records will be stored on Smooth Move's database, with cloud storage backup. Inspectors may have access to the database to perform audits. If necessary, Smooth Move asserts it can produce any requested bill of lading in a digital or printed format for audit purposes.

**IT IS THEREFORE ORDERED:**

1. Go Smooth Move, LLC d/b/a Smooth Move is authorized to use the electronic bill of lading system as requested.
2. Should any authority not be able to review the records of Go Smooth Move, LLC d/b/a Smooth Move due to the digital nature of the record retention, the relief granted in this Order is subject to revocation upon petition.
3. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:



  
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Florence P. Belser, Vice Chairman  
Public Service Commission of  
South Carolina